

HI All:

Please find the following info below:

ECMS PROVIDER MAP - please add your clinic if it's not on the map

CPSO FAQs

VIRTUAL CARE - reminders and webinars

PPE - any excess?

ECMS PROVIDER MAP

If you have not yet seen it, the ECMS' COVID-19 provider map can be found here:

<https://ecms.org/covid-19-updates-public/>

Again, the idea of this map is to inform patients and other providers where in-person and virtual community services can be obtained at this time. *It is absolutely crucial that our patients can continue to access community services* so that the emergency departments and hospitals maintain the capacity to see the patients whose treatment must be completed in those settings.

If you have already added your practice to the map -- THANK YOU, and please continue to encourage your colleagues and friends to do the same.

If you have not yet added your practice to the map, please do so at your earliest convenience, by emailing Marlene@ecms.org with the following information:

****Please note that if you are in a group practice, we can add all MDs under one clinic heading, and only one person should submit the requested information.****

1) Demographic Information

Clinic Name

MD Names (if group practice)

Street address including postal code

Website (if applicable)

Phone Number

Fax Number

Hours of Operation

Any additional information you would like added (if applicable)

2) Please indicate whether you are a community specialist or community primary care physician

3) Please indicate any/all visit types that you would like to include at the present time:

Limited Essential In-Person Visits Available - Current Patients Only

Limited Essential In-Person Visits Available - Any Patients

Virtual Visits Available - Current Patients Only

Virtual Visits Available - Any Patients

Practice Temporarily Closed

****If the status of visit type changes in the coming months, please let Marlene know so that she can update the map.****

CPSO - COVID-19 FAQs FOR PHYSICIANS

You may find this FAQ handout from the CPSO on March 20 helpful.

<https://www.cpso.on.ca/Physicians/Your-Practice/Physician-Advisory-Services/COVID-19-FAQs-for-Physicians>

The handout discusses some of our obligations and responsibilities for the provision of care and prescription management. It also provides some possible solutions for practitioners who are finding it difficult to provide regular and ongoing care.

VIRTUAL CARE

If you have not yet implemented virtual care for your patients, please consider doing so if it possible within your practice type and setting.

Important Point Re: BILLING

****Recall we were advised to hold off on submissions for the new telephone/video codes until one month (eg April 14th) after implementation of the new codes. The reason being that the MOH computer systems have to be adjusted to accommodate the new codes. Submitting too early could result in rejections****

Here is a really helpful 1-page Virtual Care graphic from the OMA that I think explains things well. <https://content.oma.org/wp-content/uploads/private/VC-Covid19-visual-V4.pdf> It specifically outlines what platforms we can use, patient consent issues, as well as fee codes.

There will also be a webinar available this Thursday, hosted by the LHIN. The intended audience is people who are not using virtual care, or who have questions about virtual care they are using. I'm told that questions about any/all platforms will be answered. You can register here:

"How Digital Health Can Support Primary Care" Webinar
Presented by Dr. Mohamed Alarakhia
Thursday, March 26, 6:30-8pm

<https://register.gotowebinar.com/register/6755386652137884685>

Depending on need/desire, the LHIN may also set up shorter sessions in the future, which could help to facilitate one-on-one learning with digital health experts. If you'd be interested in this, please let Marlene or Amanda know.

PERSONAL PROTECTIVE EQUIPMENT

If you happen to be in a position where you have excess PPE, can you please contact Marlene? We have some members who feel they will not have enough. I appreciate there seems to be a global shortage at the moment, however if you are in a low-contact field where you think you have more than you are

going to need, it would be helpful to our colleagues who will have close contact with patients if we were to consider sharing resources.

Also, if you happen to have any friends/acquaintances who work in industries such as dental/veterinary/labs/other, where they might require the use of PPE, but who may be closed or else working on limited emergency hours, please reach out to them and see if they have any excess PPE that they might be willing to share.

Please continue to reach out if you have any questions or concerns or need assistance.

Jen

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